section D1 and date the form in section D3. The report can be printed directly from Notepad by selecting **FilelPrint**. You may need to reset Notepad's margins to 0.5" or change the font size for the report to format correctly. The report must be submitted with the mailing at the Post Office.

## **Bulk Rate Requirements And Guidelines**

The Postal Service requires that any bulk mailing fit specific guidelines. A complete listing of those guidelines can be obtained via the Domestic Mail Manual (DMM) published every quarter by the USPS.

In general, the pieces to be mailed must be sorted and arranged according to USPS guidelines. They must be of the same basic size and conform to size and shape requirements. The mail must also have the correct markings to be read by automated sorting equipment. Each piece of mail must also have the correct ZIP Code.

An annual Bulk Mail permit fee is paid at the post office which will receive the mailings. The mailings must also be delivered to that specific post office.

If the all USPS guidelines are followed, bulk mail discounts can be obtained. To receive even greater discounts on postage, the mail list of addresses is processed with USPS-certified address standardization software. This certification is referred to as CASS, or Coding Accuracy Support System, certification. Centrus Desktop has this level of certification and will print the necessary form to receive this discount. This form is referred to as USPS Form 3553, commonly known as the CASS report.

## Where To Get Help

The U.S. Postal Service has a vested interest in seeing that you get the assistance you need in order to take advantage of bulk mail discounts. By properly following the bulk mail guidelines, you will save the USPS a large amount of effort when delivering your mailing.

To receive a Domestic Mail Manual (DMM) subscription, call 202-783-3238. This is a quarterly publication and its purpose is to list the specific requirements for ALL types of domestic mailings. A company called WindowBook has an on-line, hypertext version of the DMM, as well as a free DMM utility disk. Call WindowBook at 1-800-370-2410 for more information.

The USPS runs over 100 Postal Business Centers, with at least one center in each state. These offices are staffed exclusively to assist the small mailer and can provide a wealth of information and assistance. Your local post office should have the address and telephone number of the PBC nearest you. The local post office can also provide an assortment of publications targeted towards designing and preparing bulk mailings.

The USPS also has the National Customer Support Center. Their phone number is 1-800-238-3150. The staff at the NCSC are very helpful and can answer, or find answers, to all questions you may have concerning bulk mail.

Finally, many useful publications and mailing-related information can be obtained from the USPS site on the World Wide Web. The URL is http://www.usps.gov

## **Audit and Log Report Samples**

## **Audit Report**

Below is an example of an audit report. The report frequency was set to 1000. The second entry in the example is a building match. Town and Country Village is at 855 El Camino Real, and 360 is assigned as the unit number.

```
Record Number: 100
 Input Address
  443 ROBIN
  WAVERLY OH
Output Results
  443 Robin Rd
  Waverly, OH 45660- 557
  Match Code: S9! ZIP and ZIP+4 were changed.
                  Street type was changed.
  Location Code: ADO Exact Address Match.
Record Number: 20 ...
Input Address
   360 TOWN AND COUNTRY VLG
  PALO ALTO CA 943 H
Output Results
  855 El Camino Feal Ste 360 Palo Alto SCA 9120 -2326
  Match Code: A89 ZII+4 was changed.
                  Street name and Street type were changed.
  Location Code: A30 Exact Address Match.
```

## Log Report

On the next page Below is an example of a log report. This report returns a complete list of the settings used to process the file. It also contains statistics on how clean the file was coming in and how many records were processed by Centrus.

Centrus Report Tuesday,	October 07, 1997
SETUP	
Centrus ACM version Licensed to Company Serial Number	Arthur Montevideo Qualitative Marketing
Licensed area Licensed options	
License Expiration	12/31/2000
Geocoding Data Build Date	· · · · · · · · · · · · · · · · · · ·
FILES	
Input File Name. E:\stage2\Centrus2\sepstg2.txt In-Place Update	YES none
Processing started at	10/07/97 17:22:30
ADDRESS CODING	
Search Path for Address Geocoding x:\centrus2\oct1997\data;x:\centrus2\oct192 ZIP Code Centroid File	
Options: Address Matching. Matching Tolerance. ZIF Centroid Matching. Minimum Quality. Negate Longitudes. Census ID Content. Census ID Format. Mixed Case Output Addresses. Produce USPS 3553 (CASS) Report CASS Report File.	CASS YES Best Centroid YES Block Group Census NO YES
Process if Field is Blank: NO Blank Field	<none></none>
Input ADDRESS FIELDS: Firm. Address. City. State. ZIP Code. ZIP + 4	LASTLINE <none> <none></none></none>
Assigned Address Outputs:  Blank if Unmatched.  ZIP Code (5 digits).  ZIP+4 Extension (4 digits).  Delivery Point Barcode.  Check Digit.  Carrier Route.  City Name.  State Abbreviation.  Urbanization (Puerto Rico Only).  Firm Name.  Address Line.  LACS Status.	OUTZIP OUTZIP4 OUTDPBC OUTCHK OUTCRRT OUTCITY OUTSTATE OUTURB OUTFIRM OUTADDR
ADDRESS STATISTICS: Total records in file	100001

<u></u>		<del> </del>	_
Records Skipped	0		
Records Processed	100001		
Addresses Matched	98533	(98.53%)	
Standardized	98533		
Intersections	0		
Non-USPS	0		
Unmatched	1468	(1.47%)	
E001: Low level error	0	(20270)	
E002: State file not found	0		
E003: Invalid file	0		
E004: File is out of date	0		
E010: Unrecognized last line	13		
E011: ZIP not found	3		
E012: City not found	53		
E013: City not unique	3		
E014: Out of licensed area	õ		
E020: No matching streets	431		
E021: No cross streets	101		
E022: No matching ranges	471		
E023: Match is unresolved	526		
E025: Too many cross streets	0		
Bodd: 100 many of obs Soft Cobs.	· ·		
Standardized Address Quality:			
Original Address Unchanged	86.839		
Original Last Line Unchanged	58.738		
Corrected prefix direction	7125		ł
Corrected street name	18880		Ì
Corrected street suffix	8970		
Corrected postfix direction	6397		
Corrected city name	20490		
Corrected state abbreviation	40		
Corrected ZIP Code	30764		-
Corrected ZIP+4 add on	78353		- }
corrected Birty add on	10333		ı
Geocodes Assigned	98533	(98.53%)	
Address		(44.58%)	J
ZIP Centroids		(53.95%)	
Location Accuracy:	33731	(33.336)	-
ZIP+4	6372		-
ZIP+2	8907		j
ZIP Code	38672		
Census Accuracy:	30072		-
Block Group	8753		- 1
Census Tract	6397		١
County	38801		
Journal 1	30001		
Note: All percentages are based on records	proces	sed	1
	Proces		1
			╝

## **FASTforward Reports**

## **About FASTforward Reports**

If you are licensed for Centrus COA, the FASTforward Reports program was installed when you set up Centrus Desktop. This utility uses the FASTforward Customer Service Log to create a variety of reports:

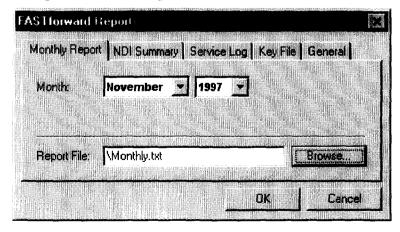
- The Monthly Report reflects all FASTforward processing that occurred during a specified month. It is created as a text file formatted for printing.
- The NDI Summary Report contains the National Delivery Index (NDI) percentages for all mailing lists processed during the specified period.
- The Service Log Report, like the Monthly Report, reflects all FASTforward processing that occurred during a specified month. It is formatted to conform to USPS requirements for electronic submission.
- The Key File Report lists the results of USPS test file processing.

To start *FASTforward* Reports, select the *FASTforward* Reports from the Centrus program group on the Windows Start menu.

### **Monthly Report**

The *Monthly Report* is created from the *FASTforward* Customer Service Log. It meets the USPS requirements for monthly reporting of all *FASTforward* processing. This report is created as a text file formatted for printing.

Click the arrows to select the month and year for the report. Click the **Browse** button to specify the name of the report file. Click **OK** to generate the report, or **Cancel** to quit.

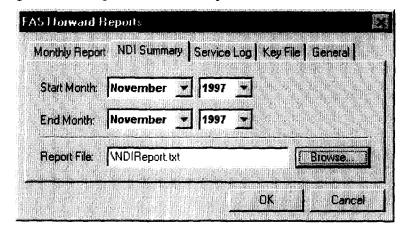


### **NDI Summary**

The NDI Summary Report contains the National Delivery Index (NDI) percentages for all mailing lists processed during the specified period. The information reported includes:

- Customer IDs and list names.
- Percentage of addresses in each list which have been accurately matched and standardized with the ZIP+4 file.
- Percentage of addresses containing apartment/suite numbers for which an apartment/building record is identified in the ZIP+4 file.
- Percentage of addresses identified as Rural/Highway types which contain route and box numbers.
- Percentage of addresses with correct 5-digit ZIP Code as verified against City/State and 5-digit files.
- Date the list was processed through the FASTforward system and returned to the customer.

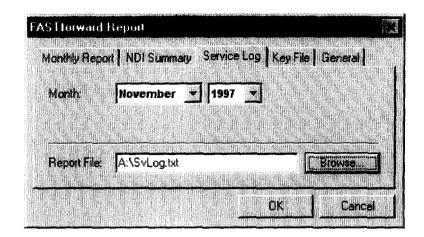
Click the arrows to select the Start month and year and End month and year. Click the **Browse** button to specify the name of the report file. Click **OK** to generate the report, or **Cancel** to quit.



### **Service Log**

The Service Log Report is essentially identical to the Monthly Report, except that is formatted to be submitted to the USPS electronically.

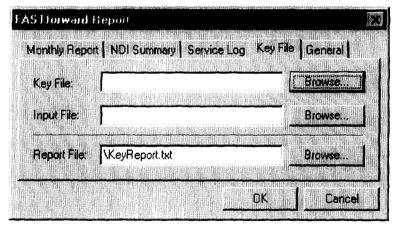
Click the arrows to select the month and year for the report. Click the **Browse** button to specify the name of the report file. Click **OK** to generate the report, or **Cancel** to quit.



## **KeyFile**

The USPS may require you to process an audit input name and address file, then use a key number file to produce a report on all records identified by the key number file. This is the *Key File Report*.

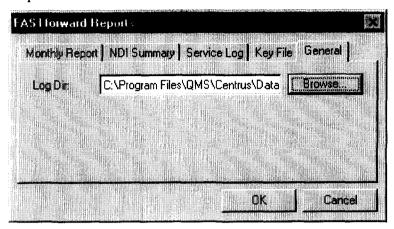
Click the Browse buttons to specify the name of the *Key File*, *Input File*, and *Report File*. Click **OK** to generate the report, or **Cancel** to quit.



#### General

The *General* tab allows you to specify the location of the Customer Service Log. This location is set during installation; by default, it is: \Program Files\QMS\Centrus2\Data\.

Click the **Browse** button to specify a different directory for the Customer Service Log. Note that this directory will become the default location for all *FASTforward* reports. Click **OK** to accept the specified directory, or **Cancel** to quit.



## Glossary

#### **Address standardization**

Address standardization is the process of taking an address and verifying that each component meets U.S. Postal Service guidelines for addresses. For example, "123 Main Avenue" should be abbreviated as "123 Main Ave." During standardization, minor misspellings, dropped components, and abbreviations are all corrected. The correct city, state and ZIP are also provided

#### **Buffer**

An area drawn around an object. Buffers can be used to test whether points are "near" other objects, such as points, lines or polygons.

#### **CASS**

USPS Coding Accuracy Support System. A service offered to mailers, service bureaus, and software vendors that improves the accuracy of delivery point codes, ZIP+4 codes, 5-digit ZIP Codes, and carrier route information on mail. CASS provides a common platform to measure the quality of address matching software and useful diagnostics to correct software problems. CASS Certified mailings qualify for substantial postage discounts.

#### **Census ID**

Also called a Census FIPS Code, a Census ID uniquely identifies each piece of Census geography.

#### Centroid

The calculated center of an area. The coordinates that define a centroid are the average of the sets of coordinates that describe the area.

#### **Closest Site analysis**

Also know as Radial Analysis. Determines distances between two sets of points.

#### Cluster code

Cluster codes define neighborhoods in terms of demographically and behaviorally distinct types, or "clusters."

#### **Datum**

A mathematical model of the Earth used to calculate the coordinates on any map, chart, or survey system. Surveyors take an ellipsoid model of the Earth

and fix it to a base point. The North American Datum (NAD) is the official reference ellipsoid used for the primary geodetic network in North America.

#### **Finance Area**

A USPS Finance Area is an area defined by the Postal Service to collect cost and statistical data. It is frequently used for area searches, since it covers some or all of the ZIP Code areas in a city or town.

#### FIPS code

A FIPS Code, also called a Census ID, uniquely identifies each piece of Census geography. Centrus Desktop assigns County, Census Tract and Block Group, all of which are Census geographies. The syntax of the FIPS code is as follows:

#### ssccctttt.ttgbba

where

ss is the two-digit State FIPS Code, ccc is the three digit County FIPS Code, tttt.tt is the 6 digit Census Tract FIPS Code, g is the single digit Block Group FIPS Code, bb is the Block FIPS Code, and a is the optional Block FIPS Code letter (A-Z) suffix.

#### Geocode

Geocoding is the process of assigning data based upon location information. Centrus Desktop uses the address or ZIP to assign latitude, longitude and Census FIPS information. Geocoding, coupled with demographic assignment or mapping software, can yield new insights regarding the address information.

#### **GIS**

Abbreviation for Geographic Information System, a computer-based tool for enhancing geographic data by analyzing both the physical location in space and the set of characteristics associated with a location.

#### Layers

GIS applications separate the different types of information into data "layers". For example, store locations might be defined in on one layer and main roads on another. This allows for separate display and processing when necessary but does not prevent cross referencing between data layers during query and analysis. Layers are referenced to a common spatial domain so that they can be scaled and overlain in such a way that any given reference point can be located on any of the layers and the data value extracted.

#### NAD27

NAD27 has its origin at Meades Ranch, Kansas. NAD 27 does not include Alaskan islands and Hawaii. Latitudes and longitudes that are surveyed in the NAD27 system are valid only in reference to NAD27 and do not tie to any maps outside the U.S.

#### NAD83

NAD83 is earth-centered and defined with satellite and terrestrial data. NAD83 is compatible with the World Geodetic System 1984 (WGS84), the terrestrial reference frame associated with the NAVSTAR Global Positioning System (GPS) now used extensively for navigation and surveying.

#### Point-in-Polygon analysis

Point-in-Polygon analysis determines which polygon or polygons a point lies within.

#### **ZIP Code**

Zone Improvement Plan Code - Established in 1963, the system of 5-digit codes that identifies the individual post office or metropolitan area delivery station associated with an address. ZIP+4 is an enhanced code consisting of the 5-digit ZIP Code and four additional digits that identify a specific range of delivery addresses.

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